

RetailConnect Offers the following services. Please select the services you require.

**OPTION 1 (R343.85 p/m for each facility)**

- ABSA/RETAILCONNECT integrated bank terminal with low monthly rental costs and exclusive low transaction rates on debit cards (0.80%) and credit cards (1.90%) as well as links to other payment types. (Mobile Device rental R420.00 p/m Ex VAT or Desktop Device rental R249.00 p/m Ex VAT)
- RCS retail card acceptance facility
- RCS loan Facility

American express (2.5%) and Diners Club (2.75%). (Included in this offering)

**OPTION 2 (R195.00 p/m for each facility)**

- RCS retail card acceptance facility
- RCS loan facility

Should you be interested to benefit from any of the above pre negotiated offerings, a connectivity and maintenance fee of R343.85 or R195.00 is monthly payable to Retailconnect once: 1. the exclusive low bank cards transaction rates for the practise are activated (for Option 1) or 2. Once the RCS facility has been activated on your speed point device(for Option 2) (CPI related yearly increase) . Agreement is for a twelve-month period. Notice of cancellation to be given one month prior to end of this period, otherwise to be regarded as automatically renewed for month-to-month basis.

Business Name	
Business Address	
Contact Number	
Email Address	
Contact Person	

Date: \_\_\_\_\_

Signature: \_\_\_\_\_



RT CONNECT (PTY) LTD  
2018 / 104296 / 07

Cell: 072 297 2424  
Cell: 083 391 1074  
Cell: 064 659 6642

70 AMBASSADOR  
CRES  
MONUMENT PARK  
PRETORIA

**Authority and Mandate for payments Instruction: Electronic and Written Mandates**

Given by (name of Accountholder)	_____
Address	_____
Bank	_____
Branch and Code	_____
Account Number	_____
Type of Account	Current (cheque) / Savings /Transmission
Amount	Option 1 - R343.85 p/m Option 2 - R195.00 p/m
Date	1st of each month
Abbreviated Name as Registered with the Bank:	<b>RT CONNECT</b>

This signed Authority and Mandate refers to our contract dated ("the Agreement"). I/We hereby authorise you to issue and deliver payment instructions to your Banker for collection against my/our above-mentioned account at my/our above-mentioned Bank (or any other bank or branch to which I/we may transfer my/our account) on condition that the sum of such payment instructions will never exceed my/our obligations as agreed to in the Agreement and commencing date on date of terminal installation and/or activation on Medicconnect low rates and continuing until this Authority and Mandate is terminated by me/us by giving you notice in writing of not less than 30 ordinary working days, and sent by prepaid registered post or delivered to your address as indicated above.

The individual payment instructions so authorised to be issued must be issued and delivered monthly.

In the event that the payment day falls on a Sunday, or recognised South African public holiday, the payment day will automatically be the preceding ordinary business day.

I / We understand that the withdrawals hereby authorized will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction.

**Mandate**

I/We acknowledge that all payment instructions issued by you shall be treated by my/our above-mentioned Bank as if the instructions have been issued by me/us personally.

**Cancellation**

I/We agree that although this Authority and Mandate may be cancelled by me/us, such cancellation will not cancel the Agreement. I/We shall not be entitled to any refund of amounts which you have withdrawn while this Authority was in force, if such amounts were legally owing to you.

**Assignment**

I/We acknowledge that this Authority may be ceded or assigned to a third party if the Agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_

\_\_\_\_\_  
(Signature as used for operating on the account)

\_\_\_\_\_  
(Assisted by)

Agreement reference number is \_\_\_\_\_



# Card Payment Acceptance Pricing Proposal

## Confidential

Proposal for

Mediconnect Group

### 1 Introduction

This is an overview of some of the services that Absa Card Payment Acceptance is able to provide.

### 2 Point of Sale (POS) Services

The following cards can be accepted on an Absa Point of Sale Terminal:

#### 2.1 Credit cards:

- VISA
- MasterCard
- Amex (American Express)
- Diners Club

#### 2.2 Debit cards:

- MasterCard-MAESTRO (Local and International)
- VISA-Electron (Local and International)

#### 2.3 Buy-Aid cards:

- lemas
- Koopkrag
- Pretorium Trust
- Cape Consumers
- Samba

Please note in order to Accept Fleet cards, Amex, Diners and Buy Aid Cards it is required that a merchant applies with required institutions for a merchant number. Please be advised that the rates and charges for these cards are determined by the respective organisations and not by Absa.

Please note that the Payment Pebble only accepts PIN based debit and credit cards. The only international cards which are accepted on the Payment Pebble are the VISA International Card.

### 3 Product offerings

Absa has a broad product offering indicated in the table below. We are pleased to offer you the pricing as indicated in the table below based on your requirements/needs. Please be advised that all pricing quoted excludes VAT.

Desktop POS device		Show terminal		Other	
Bundle Desktop POS device		e-Commerce			
Mobile Desktop device	X	Batchlink			
Payment Pebble		Payment Pebble Handset			
Instore banking		Airtime			

4 Pricing

Item	Service/Merchant fee category	Pricing/Rate
1	Monthly Device rental: Pebble	
2	Monthly Device rental: Desktop	
3	Monthly Device rental: Cell	R420 excl. VAT per unit
4	Payment Pebble Handset rental	
5	Payment Pebble Handset purchase	
6	PIN Entry Device	
7	PIN Entry Key Pad	
8	AEDO Terminal Rental	
9	AEDO Transaction Maintenance fee	
10	AEDO Service fee (Interchange)	
11	Bundled Solution	
12	Once-off SIM activation fee per cell device	
13	Implementation fee	R250 excl. VAT
14	Once-off E-Commerce/Batch Link Set Up fee	
15	Monthly Maintenance fee	
16	Monthly Admin fee	
17	Minimum Discount fee	R375 excl. VAT - Not an extra amount.
18	Chargeback fee	Just the minimum transaction fees to be processed
19	Training	
20	Card Present: Debit Cards	0.80% excl. VAT
21	Card Present: Credit Cards	1.90% excl. VAT
22	Card Not Present: Debit Cards	
23	Card Not Present: Credit Cards	

The pricing offer is valid until (dd/mm/ccyy)

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Absa will supply a limited number of tally rolls upon installation. Additional approved tally rolls may be ordered from:

Slam Paper Distributors and Couriers CC

0800 111 070

011 472 7280/7298/7283 after hours

You can also order via email on [order@slampaper.co.za](mailto:order@slampaper.co.za)

**The above pricing offered is subject to the following special conditions:**

NB: Service fee of 2.86% excl. VAT applies to all foreign/international Mastercard, Visa and Union Pay International cards [debit & credit]

Absa may offer preferential pricing to Franchises and Groups. If you are a member of a group of companies or a franchise, this must be disclosed by the prospective merchant and proof of membership to be provided to qualify for the preferential pricing. Absa may from time to time revise franchise and group preferential pricing. Revised Franchise and Group rates do not automatically apply and are assessed on merit and strictly upon request from the client to renegotiate rates. As such, the contracted group rates and franchise will apply unless otherwise negotiated in writing. Absa will not be held liable for any claims relating to a revision of Franchise and group Pricing.

5 Other value-added services

5.1 Pre-paid Airtime:

Absa merchants can benefit from this product as the electronic dispensing of pre-paid cellular airtime will replace paper recharge vouchers. The POS terminals will be able to accept the following means of payment:

- Cards (Credit/Debit)
- Cheque
- Cash

5.2 In-store Banking:

Absa merchants can benefit from this product as it offers the opportunity to provide their clients with a value-added service, which allows them to offer their clients the convenience of banking in-store using their Absa debit cards.

Service Offering:

- Cash Out
- Cash In
- Balance Enquiry
- Ministatement
- CashSend Redeem
- Value-added Services are not available on the Payment Pebble

**6 Useful information**

- All international card association rules (**Mastercard and Visa**) will be enforced as they are implemented or revised and the bank communicates these changes accordingly. This is specifically relevant for **Maestro** and **Electron** transactions.
- The bank shall have the right to vary floor limits at any time by giving the merchant written notice.
- We confirm that the pricing as mentioned in this document will not increase with EMV (acceptance of chip cards).
- All pricing regarding 3rd party vendors to be negotiated with the 3rd party vendors.
- Should the merchant's terminal rental or service fee be returned unpaid, the merchant's service could be suspended. Re-connection is subject to the Absa merchant services approval once outstanding fees are paid. The re-connection fee is R500 (excluding VAT).
- The duration of the merchant agreement will be a minimum of 12 (Twelve) months. Should you decide to cancel, the remainder of the contract will be payable.
- The minimum service fee will be payable if the normal service fees of the debit, hybrid and credit card transactions are below the minimum service fee per month.
- Insurance against malicious damage and/or loss of equipment of all equipment relating to the agreement is the responsibility of the merchant. Any loss and/or damage will be charged to the merchant on replacement thereof.
- It is the merchant's responsibility to check all the statements the bank sends to the merchant. The merchant must advise the bank in writing within 30 (thirty) days of the date of the bank statement if there is something on the statement that the merchant does not agree with. If the merchant does not advise the bank within this time, the bank is entitled to treat the bank statement as correct.
- Please note that Absa is not liable for cost or damages arising from connectivity failure. With effect from 1 March 2012 Absa merchant acquiring will not consider any claims which may arise from connectivity failure (e.g. excessive calls when the terminal is attempting to bank).
- While Absa offers a bundled solution which will take care of a merchant's communication needs and POS device, a merchant may opt to have an independent communication service provider. Listed below are the communication suppliers that a merchant can make use of for sales support and efficient technical infrastructure. The advanced alternative solution has the potential to provide a merchant with an overall view of a merchant's communication costs for POS and could even result in a financial benefit to a merchant's business:
- Connectnet Broadband Wireless (Pty) Ltd, 0878 200 220, Consultant: Aletta Marais: 082 453 6121.
- SWIFTNET (Pty) Ltd t/a FastNet, 0861 3278 638, Consultant: Nico Vilakazi: 082 414 1177.
- XLink Communications (Pty) Ltd, 011 438 3000, Consultant: Hein Loots: 083 377 7671.

**7 Additional information**

- Help Desk support available Monday to Saturday 08:00 to 17:00, Sundays and public holidays 08:00 to 13:00.
- Industry leading system uptime: Absa's uptime for February 2013 shows as 91.44%, versus SA average of 89.94%, versus Africa standard of 89.89%.
- Absa's technical support function is not outsourced to ensure efficient field support.
- Authorisation Call Centre available 24/7.

Date of proposal (dd/mm/ccyy) 

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Proposal issued by 

Gauteng North - cardpayments2@absa.co.za
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Contact number 

010 246 3679/4225/4299
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Date (dd/mm/ccyy) 

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Signature (Proposal accepted by client)